

Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com  
SECY/CHN 01508NKS

Complaint No. CG-292/2025

RAJNI SHARMA  
Vs  
BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

ORDER SHEET

Date : 19.02.2026

Present:

1. Mr. Neeraj Sharma, A.R. for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP.
3. Mr. Mahesh Chand, counsel for respondent no. 2 along with respondent no. 2

Case called out. All the parties are present and heard.


OP submitted that they have released the new electricity connection as applied for by the complainant and also filed documentary proof in support of their claim.

Complainant agreed with the statement of OP. Therefore, grievance of the complainant has been redressed and complaint be dismissed.

OP no. 2 was given three consecutive opportunities to appear before the Forum which she failed to do so. Today when OP released the connection to the complainant, OP no. 2, Anita Bhati appeared before the Forum and opposed that connection has wrongly been released by BSES during the course of proceedings.

Since the grievance of the complainant has been redressed the complainant became infructuous, hence closed. OP no. 2, Anita Bhati is free to file fresh complaint against the release of connection.

Complaint is dismissed. File be consigned to Record room.

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN